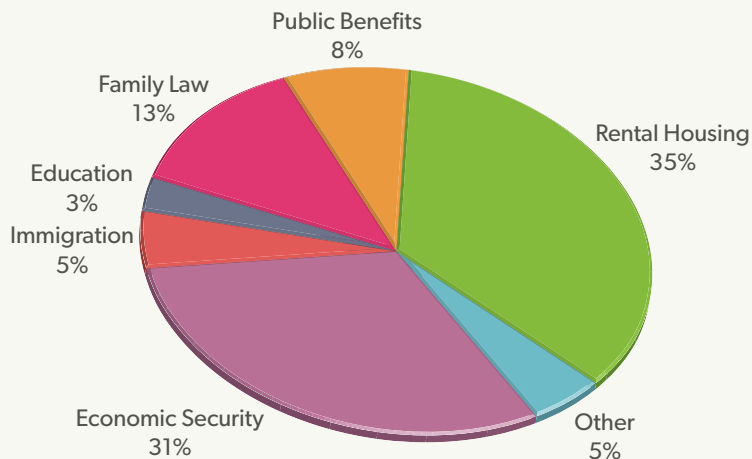


Your Support in Action

2024 Impact Report

As the only civil legal aid provider in our five-county service area, Legal Aid plays a vital role in improving safety, health, and economic security – and so do you! Thanks to your continued support, in 2024 we impacted 25,700 people and groups through 9,700 cases.

2024 Cases by Practice Area



Nearly **three out of every four** U.S. households with low income experienced **one or more** civil legal problems in the past year.*



In Ohio, **only 7%** of legal needs are met for people with low incomes.**

* Based on data from the 2022 Justice Gap Study from the Legal Services Corporation.
** Based on data from the 2022 Legal Services Corporation State Snapshots.

Legal Aid ensures more people can use the law to protect their basic needs.

IMPROVING SAFETY & HEALTH



Our **Medical-Legal Partnerships (MLPs)** embed attorneys at health care facilities to serve patients with legal issues. We are growing our MLP with MetroHealth to support maternal and infant wellness.

Clients secured health insurance in 83% of relevant cases, ensuring they can get quality healthcare.



We help survivors of domestic violence secure legal protections and help caregivers secure custody of children.

Clients secured a temporary restraining order in 93% of relevant cases, safeguarding themselves and their families.

PROMOTE ECONOMIC SECURITY & EDUCATION



We launched a new **Wealth Building Practice** helping people leverage estate planning tools to build generational wealth.

Clients secured assets like homes and savings in 98% of relevant cases, creating wealth and economic mobility.



We work with families to advocate for improved mental health services in schools, better enforcement of special education rights, and address disparities in school discipline.

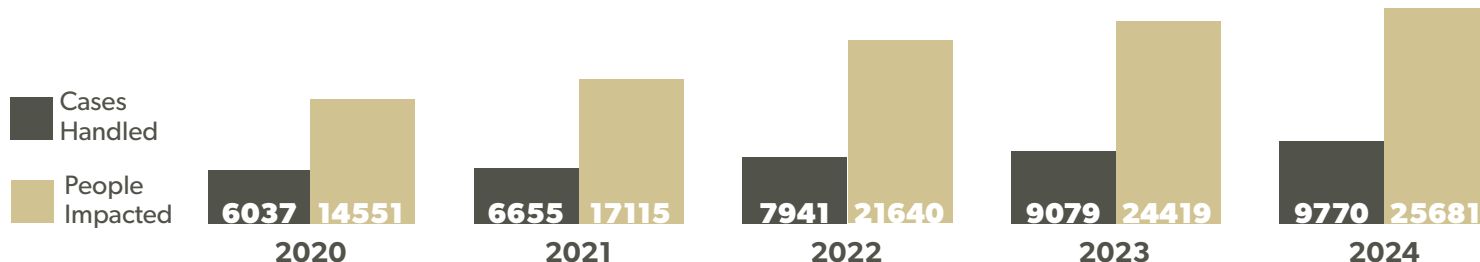
Students secured educational programming in 93% of relevant cases, ensuring they have supports to succeed in school.



I could rely on my lawyer for everything. They were very caring and concerned about the case and about me. – *Legal Aid client*



Legal Aid's Impact Growth



SECURE STABLE & DECENT HOUSING



Community outreach and **'Know Your Rights' presentations** share information that helps families avoid eviction and improve housing conditions.

Clients avoided an eviction in 81% of relevant cases, keeping families safely housed.



We work with tenant groups to amplify their voices, ensure their rights are protected, and hold landlords accountable.

Clients reduced their rent or fees in 91% of relevant cases, promoting long-term housing stability.

IMPROVE ACCESSIBILITY OF JUSTICE SYSTEMS & GOVERNMENT ENTITIES



We worked with the local Department of Job and Family Services to ensure clients who are deaf or hard of hearing have ways to communicate non-verbally when applying for SNAP benefits.

Clients secured income – including critical public benefits like SNAP – in 85% of relevant cases.



We advise individuals in situations where they can represent themselves, empowering them to navigate justice systems on their own.

2,000+ people learned about their rights and solutions to legal problems through 100 Legal Aid community presentations.



182 Brief Advice Clinics providing one-on-one legal consultations



312 trainings and consultations for social service providers and advocates.



100 community presentations empowering people to understand their rights



82 community resource fairs to increase awareness of our services

Advocacy Impacts:

Our recent work inspired statewide efforts to limit debt-related driver's license suspensions, which trap people in cycles of debt and make it harder to work. As a result of our collaborative efforts, House Bill 29 was passed in Ohio – ending license suspensions for unpaid court fines and fees and helping hundreds of thousands of Ohio drivers get their licenses back.

We created a wholly owned subsidiary (Northeast Ohio Legal Aid) to partner with local government policy makers to improve policies that impact the lives of people with low income.

See more examples at lasclev.org/impact