

How Else Can Legal Aid Help?

In your community:

Brief legal advice clinics are offered regularly throughout our service area.

Visit www.lasclev.org or call 216.687.1900 for dates, times and locations of upcoming clinics. Or text LAS CLINIC to 216.242.1544 for details.

With your phone:

Text Legal Aid for info related to basic legal issues. Text FAQ TOPICS to 216.242.1544 for a list of available text topics.

On your computer:

See our website at www.lasclev.org to find FAQs and self-help tools online that may answer your legal question and give you the information you need to solve your problem yourself.

At your organization:

Contact outreach@lasclev.org for information about community legal education presentations and trainings to community groups and service providers.

Legal Aid's Mission

To secure justice and resolve fundamental problems for those who are low income and vulnerable by providing high quality legal services and working for systemic solutions.



The
Legal Aid Society
of Cleveland
Since 1905

This brochure was prepared by Legal Aid, which serves low-income residents of Ashtabula, Cuyahoga, Geauga, Lake and Lorain counties in Northeast Ohio.

Intake Line for New Legal Cases

Toll Free: 888.817.3777

Tenant Information Line

Call for info related to tenants' rights and rental housing. (This line does not provide legal advice.)
216.861.5955

Learn more about Legal Aid and upcoming brief advice clinics:

www.lasclev.org

Legal Aid Offices:

Cleveland & Administrative Offices

1223 West Sixth Street, Cleveland, OH 44113

Elyria Office

1530 West River Road, Suite 301, Elyria, Ohio 44035

Jefferson Office

121 East Walnut Street, Jefferson, OH 44047

Painesville Office

8 North State Street, Suite 300, Painesville, OH 44077

If you have a communications limitation, contact Legal Aid through the Ohio Relay Service at 800.750.0750. 

Legal Aid offers interpretation and translation services so those with limited English proficiency can communicate with Legal Aid staff in their dominant and/or preferred language.

The information in this brochure cannot take the place of advice from a lawyer. Each case is different and needs individual legal advice. You should contact a lawyer if you need representation or if you have questions.



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How Legal Aid Can Help You



The
Legal Aid Society
of Cleveland
Since 1905

FREE Legal Services for
Low-Income People in Ashtabula, Cuyahoga,
Gauga, Lake, and Lorain Counties

www.lasclev.org

Who We Are

Founded in 1905, The Legal Aid Society of Cleveland is a nonprofit organization with approximately 80 staff including attorneys, paralegals, and other professionals.

How to Apply for Help

By Phone:

Monday, Wednesday, Friday from 9 a.m. – 4 p.m.
Tuesday and Thursday, 9 a.m. – 2 p.m.

Toll Free: 888.817.3777

Phone: 216.687.1900

If you have communication limitations, contact us through the Ohio Relay Service at 800.750.0750

If you speak any of the languages listed below, you may call using the designated phone number:

Arabic (العربية) dial: 216.586.3191

French (Français) dial: 216.586.3193

Mandarin (普通话) dial: 216.586.3192

Russian (Русский) dial: 216.586.3195

Spanish (Español) dial: 216.586.3190

Swahili dial: 216.586.3196

Vietnamese (Việt) dial: 216.586.3194

Walk-In:

Tuesdays and Thursdays from 9 a.m. – 1 p.m. at all offices.

Or, at a neighborhood brief advice clinic. See “How Else Can Legal Aid Help” panel on this brochure.

Eligibility for Legal Aid Services

1. Applicants from Legal Aid service areas (Ashtabula, Cuyahoga, Geauga, Lake, Lorain)
2. With income up to 200% FPL (some exceptions)
3. Facing civil legal problems

Problems Legal Aid Helps Resolve

CHILD & FAMILY



- Divorce and custody
- Domestic violence protection orders
- Estate planning
- Immigration
- Special education
- School discipline and expulsion

HEALTH CARE



- Medicaid and Medicare (*denials, reductions or terminations in coverage*)
- Medical bill collection
- Marketplace tax credits and penalties
- Access to medical records

HOUSING



- Eviction defense
- Foreclosure defense
- Landlord retaliation lock-outs, utility shut-offs
- Public and subsidized housing (*evictions, terminations and some denials*)
- Utility issues (*medical certifications or tampering allegations*)

MONEY



- Bankruptcy (*if debts impact wages, utility service, driver's license or home sale*)
- Public benefits, such as food stamps, cash assistance, supplemental security income, energy assistance
- Student loans, payday loans, auto title loans, and debt collection lawsuits

WORK



- Sealing criminal records
- Income tax problems with the IRS
- Obtaining valid ID and professional license
- Unemployment Compensation appeals

AND MANY OTHERS



If you have another civil legal problem, please call to find out if we can help you.

Legal Aid cannot help with criminal matters or applications for benefits.

What to Expect When Applying

Be prepared to provide income and asset information.

Have information and any papers related to your legal problem with you.

Sign and return papers that Legal Aid sends you right away.

Legal Aid offers representation, advice, self-help assistance, information, or referrals whenever possible.

Sometimes Legal Aid has to turn potential clients away due to a lack of resources.