IN 2022, LEGAL AID SERVED 21,640 PEOPLE + GROUPS THROUGH 7,941 CASES

DURING 2022, LEGAL AID increased assets and income and reduced debt for our clients by more than $10.45 million

- 97% safety SECURED
- 90% evictions or involuntary moves PREVENTED
- 81% rent assistance SECURED
- 100% REMOVED barriers to education
- 87% REDUCED debt

CASES BY COUNTY
- 83% Cuyahoga
- 8% Lorain
- 4% Lake
- 4% Ashtabula
- 1% Geauga

2022 CASES BY INITIAL CONTACT
(INTAKE METHOD)
- 66% client completed intake over the PHONE
- 20% client completed intake ONLINE
- 9% outreach CLINICS
- 3% ONLINE REFERRAL (partner portal)
- 2% WALK-IN

COMMUNITY EDUCATION AND OUTREACH
- 168 clinics
  (79 virtual, 89 in-person)
- 144 legal education presentations
  and outreach events for community groups
- 144 legal education presentations for
  social service providers
  (including 20 virtual presentations)

CASES BY PRACTICE AREA
- 6% OTHER: legal assistance to
groups, wills & estates, expungements & record sealing
- 13% FAMILY: divorce / separation, custody, domestic violence
- 14% HEALTH & OPPORTUNITY:
education, immigration, health & income benefits
- 29% ECONOMIC JUSTICE: taxes, bankruptcy, debt, collections, loans, contracts
- 38% HOUSING: landlord / tenant disputes, evictions, defective housing conditions

OUR PEOPLE
- 2022 Staff
  - 78 Attorneys
  - 61 Support Staff
- 2022 Supporters
  - 1,720 Total Donors
  - 1,498 Individuals
  - 102 Law Firms/Corporations
  - 72 Foundations
  - 11 United Ways
  - 37 Partner Agencies

Communities, families and individuals benefited from over 7,941 cases handled by the Legal Aid Society’s attorneys, paralegals, legal assistants and support staff in 2022. Throughout the year, the Society provided necessary legal assistance to over 21,640 clients, helping secure housing, protect safety, ensure financial security and stave off eviction and involuntary moves. Clients benefited from 97% of cases involving safety and security; 90% of evictions or involuntary moves were prevented; 81% of rent assistance was secured; and 100% of barriers to education were removed. Additionally, debt was reduced by over $10.45 million, and assets and income were increased.

In 2022, Legal Aid provided services to clients in Cuyahoga County at a rate of 83%, Lorain County at 8%, Lake County at 4%, Ashtabula County at 4% and Geauga County at 1%. The cases handled by Legal Aid were distributed across various categories, with 6% categorized as “other” legal assistance, 13% involving family-related cases such as divorce, separation, custody and domestic violence, and 14% focusing on health and opportunity issues like education, immigration, health and income benefits. Economic justice cases accounted for 29% of the cases, covering areas such as taxes, bankruptcy, debt, collections, loans and contracts. Housing cases, including landlord/tenant disputes, evictions and defective housing conditions, made up 38% of the handled cases.

Insights into the intake methods used by Legal Aid in 2022 revealed that 66% of clients completed their intake over the phone, while 20% used the online option. Nine percent engaged with outreach clinics, and 3% used an online referral system. Two percent of cases were handled through walk-in appointments.

The Legal Aid Society’s community education and outreach efforts included 168 clinics, 144 legal education presentations and 144 outreach events for community groups. These initiatives were designed to educate social service providers and community groups on legal topics, ensuring that those in need have access to necessary support and guidance.

The Legal Aid Society’s 2022 team included 78 attorneys and 61 support staff, along with a dedicated group of 1,720 supporters, including 1,498 individuals, 102 law firms/corporations, 72 foundations, 11 United Ways and 37 partner agencies. Together, they worked tirelessly to provide legal assistance, ensuring that clients had the support they needed to navigate challenging legal issues and achieve positive outcomes.
Each year, Legal Aid helps thousands more through community legal education, information, and advocacy.

### Client Demographics

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<thead>
<tr>
<th>Description</th>
<th>Number</th>
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<tbody>
<tr>
<td>76% of households served</td>
<td>make less than $25,000/year</td>
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<td>383 cases involved</td>
<td>U.S. Veterans or Active Duty Military Members, impacting 901 people</td>
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<td>31 clients were Community Groups, Nonprofits or Businesses</td>
<td>represented by Legal Aid’s growing community engagement practice</td>
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<td>59% of all households helped included Children</td>
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<td>58% of all cases involved clients who identify as Black</td>
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<td>(60+) 18% of all cases involved clients who are Older Adults</td>
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<td>74% all cases involved clients who identify as Female</td>
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### Together We Can

Together We Can create community change

Published in September 2022, the research report, “Road to Nowhere: Debt Related Driver’s License Suspensions in Ohio” is part of Legal Aid’s ongoing work to address barriers to transportation for low-income communities.

Approximately 60% of all Ohio driver’s license suspensions are based on a person’s failure to pay a fee or fine.

Debt-related license suspensions penalize those with limited means, resulting in a vicious cycle of poverty and criminalization.

### Volunteers Play an Important Role in Helping Legal Aid Close the Justice Gap.

Annually, up to 20% of Legal Aid’s matters are handled by pro bono attorneys.

**Volunteer hours:**

- **9,170 total volunteer hours** contributed in 2022
  - **4,606 hours** contributed from 109 in-house volunteers (those providing extended service)
  - **4,564 hours** contributed from 581 volunteers (those helping with a case, clinic, or community event)