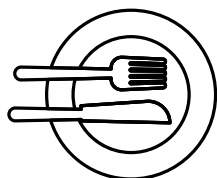


WAS YOUR FAMILY IMPACTED BY COVID-19?

Do you need help feeding your family?



Are you behind on your rent or utilities?



Do you need cleaning or hygiene products?



If you have a minor child or are pregnant and your income is at or below 200% of the Federal Poverty Limit, help may be available for rent, utilities, food, cleaning or hygiene products.

200% Federal Poverty Limit

Household Size	1	2	3	4	5	6	7	8
Monthly Income	\$2,147	\$2,904	\$3,660	\$4,417	\$5,174	\$5,930	\$6,687	\$7,444

For more information about the COVID-19 Emergency Assistance and how to apply, visit <https://bit.ly/COVIDPRC>.



For specific questions, leave a message on the PRC Information Line at (216) 987-7392.



Dept. of Health and Human Services
Cuyahoga Job and Family Services

COVID-19 EMERGENCY ASSISTANCE FREQUENTLY ASKED QUESTIONS

Q: Is an eviction notice needed for the COVID-19 Housing Assistance?

A: No, rent can be up to 2 months past due or it can be current.

Q: Can I use this assistance to pay my mortgage?

A: No, this assistance is only for rent and utility related housing payments.

Q: How much housing and utility assistance can I get?

A: With the COVID-19 Emergency Assistance, payments can be up to \$1,000 for rent and up to \$500 for utilities.

Q: I already got a PRC this year, can I apply for this assistance too?

A: Yes, the COVID-19 Emergency Assistance is different from the general PRC program. It is only available temporarily to assist families affected by COVID-19.

Q: How does the landlord or utility company get paid?

A: Rent is issued in the form of a voucher to the landlord, and must be used within 30 days of the issue date. For utilities, the customer is given a referral to CHN Housing Partners to make an appointment for payment arrangements.

Q: Can this pay my internet bill since my child is homeschooling now?

A: No, the COVID-19 Emergency Assistance assists with electric, gas, water and sewer. Bills for kerosene, propane, or heating oil, supplied by a provider for heating or cooking, are also allowed.

Q: Can I use this money for masks, gloves, or hand sanitizer?

A: Yes, the COVID-19 Emergency Assistance can be used for personal protective equipment (PPE).

Q: Can I get help with food costs if I already receive SNAP benefits?

A: Yes, the food assistance is available for SNAP and Non-SNAP households.

Q: Can I get help with food, rent, and cleaning products?

A: Yes. Discuss your needs with an eligibility specialist to explore your options.