
Stay Connected with Lifeline – Telephone Discount Program

The Public Utilities Commission of Ohio (PUCO) urges qualifying low-income residents to apply for Lifeline Telephone Assistance. Lifeline Assistance makes basic local telephone service more affordable for income-eligible families across Ohio. Those who qualify could receive discounts for monthly telephone bills and/or installation costs of telephone service. And now, some wireless companies offer Lifeline discounts.

Am I eligible?

You may qualify for Lifeline if your household income is at or below 150 percent of the **federal poverty guidelines** or if you participate in one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)/ Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance/Section 8
- Temporary Assistance for Needy Families (TANF) /Ohio Works First
- National School Free Lunch Program
- Low Income Home Energy Assistance Program (LIHEAP)

A Lifeline eligibility pre-screening tool is available at www.lifelinesupport.org.

Are there any restrictions?

Lifeline benefits may be applied to only one type of service – landline or wireless – and are limited to one line per household. Customers receiving lifeline benefits must also re-verify their eligibility annually. Other restrictions may apply.

What are the benefits? How do I apply?

Eligible low-income customers receive a monthly discount of \$9.25 on basic local landline telephone service, waiver of installation charges, waiver of deposit fees, optional toll blocking at no charge and optional 900/976 blocking at no charge. Wireless carrier plans also include a \$9.25 monthly discount for qualified customers. Contact your local landline or wireless phone company at the numbers listed below and ask to apply for Lifeline.

If you have any questions or have a complaint about Lifeline, please contact the PUCO at (800) 686-7826.

<u>Company Name</u>	<u>Phone</u>	<u>Service</u>
American Broadband and Telecommunications	866.765.2628	Home Phone
AT&T	888-256-5378	Home Phone
Arthur Telephone Company	419-393-2233	Home Phone
Ayersville Telephone Company	419-395-2222	Home Phone
Bascom Mutual Telephone Company	419- 937-2222	Home Phone
Benton Ridge Telephone Company	419-859-2144	Home Phone
Buckland Telephone Company	419-657-2222	Home Phone
CenturyLink	855-954-6546	Home Phone
Champaign Telephone Company	937-653-4000	Home Phone
Chillicothe Telephone Company	740-772-8331	Home Phone
Cincinnati Bell	513-565-5433	Home Phone
Columbus Grove /Fairpoint Communications	877-524-8293	Home Phone



<u>Company Name</u>	<u>Phone</u>	<u>Service</u>
Conneaut Telephone Company	440-593-7140	Home Phone
Doylestown Telephone Company	330-658-2121	Home Phone
Farmers Mutual Telephone Company	419-758-3322	Home Phone
Fort Jennings Telephone Company	419-286-2181	Home Phone
Frontier Communications	800-921-8101	Home Phone
Frontier Communications of Michigan, Inc.	800-921-8101	Home Phone
Germantown Independent Telephone /Fairpoint	877-524-8293	Home Phone
Glandorf Telephone Company, Inc.	419-538-6987	Home Phone
Kalida Telephone Co., Inc.	419-532-3218	Home Phone
McClure Telephone Co.	877-524-8293	Home Phone
Middle Point Home Telephone Company	419-968-2000	Home Phone
Minford Telephone Company / Falcon1.net	740-820-2151	Home Phone
New Knoxville telephone Company	419-753-2457	Home Phone
Nova Telephone Company	419-652-3577	Home Phone
Orwell Telephone Company/Fairpoint	877-524-8293	Home Phone
Ottoville Mutual Telephone	419-453-3324	Home Phone
Pattersonville Telephone Company	330-895-4391	Home Phone
Ridgeville Telephone Company	419-267-5185	Home Phone
Sherwood Mutual Telephone Association	419-899-2121	Home Phone
Sycamore Telephone Company	419-927-6012	Home Phone
Arcadia Telephone Company/TDS	888-225-5837	Home Phone
Continental Telephone Company/ TDS	888-225-5837	Home Phone
Little Miami Communications/TDS	888-225-5837	Home Phone
Oakwood Telephone Company/ TDS	888-225-5837	Home Phone
Vanlue Telephone Company/TDS	888-225-5837	Home Phone
Telephone Service Company	419-739-2200	Home Phone
Wabash Mutual Telephone Company	800-988-1618	Home Phone
Windstream Communications	800-347-1991	Home Phone
Vaughnsville Telephone Company	419 646-3431	Home Phone
Access Wireless / i-wireless	800-464-6010	Wireless
American Assistance / American Broadband & Telecommunications	866-765-2629	Wireless
Assurance Wireless / Virgin Mobile	800-395-2108	Wireless
Budget /Budget Prepay	888-777-4007	Wireless
Cricket Communications	800-975-3708	Wireless
enTouch / Boomerang Wireless LLC	866-488-8719	Wireless
Feel Safe / Air Voice/	877-247-7799	Wireless
Life Wireless /Telrite	888-543-3620	Wireless
Q Link Wireless	855-754-6543	Wireless
Reachout Wireless /Nexus	877-870-9444	Wireless
Safelink /TracFone	800-SAFELINK	Wireless
Sage	866 385-7281	Wireless
Stand Up Wireless / Global Communications/	800-544-4441	Wireless
Tempo/Now Communications	866-580-8411	Wireless
Total Call /Total Call Mobile	800-661-7391	Wireless